

# RYHANNA STEWART



## MY LEARNING JOURNEY

### S4 Subjects

National 5 English  
National 4 Mathematics  
National 5 Administration & IT  
National 5 Biology  
National 5 French  
Level 5 Barista Skills & Level 5 Customer Service  
Skills for Work Level 5 Childcare

## ADVICE TO PUPILS

Don't pick subjects because your friends are doing them; do the ones you're interested in and could lead to a possible career.

### S5 Subjects

National 5 Applications of Mathematics  
National 5 Practical Woodworking  
Higher Administration & IT  
Level 6 NPA Childcare (School College Partnership Course at Ayrshire College)

## LEARNING OUTSIDE THE CLASSROOM

The Customer Service has course allowed me to develop my team working and organisational skills. Delivering hot drink orders to staff was something I was reluctant to do at first but this course helped me develop my confidence. I was able to demonstrate my skills to my teacher and my peers in the class and discuss what good customer service looks like and this helped me identify how body language is part of good communication with customers.

## MY ASPIRATIONS FOR THE FUTURE

I am really glad I did the DYW Childcare class because it has helped me prepare the skills, knowledge and understanding I need to be successful as an Early Years Practitioner. I'm looking forward to starting the full time Level 6 course at Ayrshire College after summer. I hope to run my own nursery one day or work in the local area.